FSL has a full after sales team with a dedicated office to ensure vehicle reliability and compliance. We offer dedicated telephone support which has proved invaluable to customers. All support services are provided in conjunction with a pre agreed S.L.A. . The after sales support for this product type is critical to ensure that the system is kept within the agreed tolerances. The Fleetcare mobile support engineers carry all necessary equipment required to complete the calibration and repairs. This is backed up by our own team of field base engineers supported by approved, trained sub contractors who cover the whole of the UK.

FSL offers to carry out pro active servicing of the vehicle conversion and replace components that are showing signs of wear prior to the point where they failed. This servicing can take place as often as required with an individual service plan drawn up for each customer and type of vehicle conversion. Maximising asset utilisation and reducing consequential costs.

Technical Support

FSL has a dedicated technical support office which provides support its clients of specialist vehicles for their conversions and CCTV systems, including downloading and monitoring of video. Full technical telephone support, together with full vehicle connectivity if required. As part of this service CCTV systems can be monitored and footage downloaded in required.

All technical support packages are developed with the client to ensure they meet their expectations

As a result of this service, it also allows for a more accurate diagnosis prior to any engineer attendance and also allows for any software updates or changes to be carried out without the need of a field support engineer to be in attendance.

Outside of office hours, Fleet Service Limited have a dedicated contact centre which is manned 24 hours 365 days to provide out of hours support both via the telephone and on-site engineers.

Vehicle recovery and transport

We work with our service partner to provide vehicle transport and recovery for existing clients. This includes all sizes of vehicles and specialist equipment. This service covers the whole of the UK and Europe. Pre booked multi vehicle transportation is also offered.

car

rolls royce

truck

truck

truck

truck

truck, truck, truck

truck

car, car

truck, car